We care about the quality of home health care.

How does your local home health agency compare?

Find this information and much more at www.medicare.gov.

| | City | Patients who get better at bathing | Patients who get better at walking or moving around | Patients who get better at taking their medicines correctly (by mouth) |
|---|---------------|---------------------------------------|---|---|
| Maryland State Average | | 56% | 36% | 36% |
| Adventist Hme Hlth Servs | Silver Spring | 61% | 35% | 38% |
| Balto. Co. Dept of Health | Towson | 47% | 28% | 24% |
| Bel Care, Inc. | Bel Air | 69% | 36% | 36% |
| Carroll Home Care Inc | Westminster | 56% | 33% | 40% |
| Charlestown Community HHA | Baltimore | 55% | 23% | 21% |
| Chesapeake Potomac HHA | Hughesville | 54% | 33% | 28% |
| Chester River Home Care | Chestertown | 53% | 31% | 33% |
| Coastal Hospice | Salisbury | 51% | 35% | 31% |
| Community Home Health of MD | Owings Mills | 61% | 43% | 43% |
| Frederick Memorial Hosp HHA | Frederick | 53% | 31% | 26% |
| Garrett Cnty Hlth Dept | Oakland | 51% | 28% | 22% |
| Gentiva Home Healthcare | Pasadena | 58% | 38% | 37% |
| Holy Cross Home Care | Silver Spring | 64% | 43% | 36% |
| Home Call Inc | Frederick | 55% | 39% | 40% |
| Home Call Inc Westminster | Westminster | 60% | 39% | 42% |
| Home Call of Baltimore | Baltimore | 55% | 27% | 38% |
| Home Call of Prince Geo Co | Largo | 56% | 32% | 31% |
| Home Health Care Services | Baltimore | 52% | 26% | 23% |
| Home Health Corp of America | Salisbury | 60% | 39% | 33% |
| Johns Hopkins Home Care Group | Baltimore | 54% | 38% | 32% |
| Medstar Health VNA | Baltimore | 58% | 41% | 41% |
| Medstar Health VNA, Inc | Hyattsville | 63% | 42% | 50% |
| MGH Home Health | Olney | 64% | 38% | 44% |
| North Arundel Home Care | Glen Burnie | 52% | 34% | 29% |
| P- B Health Home Care | Baltimore | 57% | 42% | 49% |
| Peninsula Regional Home Care | Salisbury | 55% | 40% | 46% |
| Personal Touch Home Care of Ba | Towson | 51% | 34% | 38% |
| Potomac Home Health Care | Rockville | 59% | 31% | 38% |
| Shore Home Care Home Health | Easton | 54% | 31% | 33% |
| So MD Home Health Srvcs, Inc | Clinton | 56% | 34% | 32% |
| St Agnes Home Care | Baltimore | 47% | 32% | 33% |
| Staff Builders Health Care Ser | Baltimore | 61% | 43% | 41% |
| Stella Maris Inc Home Hlth Age | Baltimore | 64% | 35% | 30% |
| Tender Loving Care | Silver Spring | 65% | 37% | 39% |
| Upper Ches\SJMC Homecare Inc | Baltimore | 46% | 28% | 21% |
| Visiting Nurse Association of Maryland, LLC | Baltimore | 55% | 36% | 40% |
| Washington Cnty Hosp HHA | Hagerstown | 39% | 32% | 16% |
| Western Maryland Home Health | Cumberland | 49% | 35% | 30% |

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at www.medicare.gov on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

More information?

CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at www.medicare.gov on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and Delmarva Foundation (Maryland's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of Maryland to improve the quality of care for home health care patients.





1-800-MEDICARE

www.medicare.gov

Helping you help yourself.